

AGENDA



Thursday, April 19, 2007

**Purchasing Office
RECOMMENDATION FOR COUNCIL ACTION**
Item No. 18

Subject: Authorize award, negotiation, and execution of a contract with IFACTOR CONSULTING, INC., Westminster, CO for the purchase and implementation of Storm Center Enterprise License, a graphical outage web based reporting software to include annual maintenance and support in an amount not to exceed \$64,000, with four 12-month extension options in an estimated amount not to exceed \$5,000 per extension option, for a total estimated contract amount not to exceed \$84,000.

Amount and Source of Funding: Funding is available in the Fiscal Year 2006-2007 Operating Budget for Austin Energy.

Fiscal Note: There is no unanticipated fiscal impact. A fiscal note is not required.

For More Information: Art Acuña, Buyer II/512-322-6307

Purchasing Language: Best evaluated proposal of three proposals received.

MBE/WBE: This purchase will be awarded in compliance with Chapter 2-9C of the City Code (Minority-Owned and Women-Owned Business Enterprise Procurement Program). No subcontracting opportunities were identified; therefore, no goals were established for this solicitation.

This contract will provide for the installation of the Storm Center Enterprise software and integration to Austin Energy's existing GE Smallworld's PowerOn OMS (Outage Management System). The installation and integration service will be provided by IFACTOR Consulting. Storm Center will provide a graphical and tabular web based account of power outage information to internal and external Austin Energy customers via the web and will also provide customers with the capability to report outages, check outage statuses such as start date and time of outage, current status of outage, estimated restoration time when available, and total number of customers affected by outages via the web and will:

Other benefits include improved internal and external customer service/satisfaction and improved communications between Austin Energy's ECC (Energy Control Center) and management team, other City of Austin departments such as CTECC, 311 Call Center, and media representatives during electric system outages.

MBE/WBE solicited: 8/19

MBE/WBE bid: 0/0

PRICE ANALYSIS

- a. Adequate competition.
- b. One hundred twenty-eight notices were sent, including eight MBEs and 19 WBEs. Three proposals were received, with no response from the MBE/WBEs.
- c. This is the first purchase of its type; therefore, there is no pricing history available.

APPROVAL JUSTIFICATION

- a. Best evaluated proposal.
- b. The Purchasing Office concurs with Austin Energy's recommended award.
- c. Advertised on the internet.